

## Chairman's Foreword

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**Our Agency has modelled Christ's love in serving those in need, as well as striving to support and promote family functioning. We connect with partners from all walks of life to leverage our resources and foster a loving, caring community.**

**2024 marked our 70<sup>th</sup> anniversary, a fitting occasion for us to reflect on our experiences, integrate our service wisdom and pursue further developments. Adhering to our core values, we provide professional and high-quality services in various areas, including children and family, elderly care, rehabilitation, active ageing services, youth and education, mental health, community development, primary healthcare, and environmental protection and green living. At the same time, we proactively work to understand the needs of different communities, collaborate with government initiatives, and develop innovative services designed to serve the public.**

Our 70<sup>th</sup> anniversary marks a significant milestone. Last year, we organised a series of events, anchored by the motto of "One Family · One for Many", to demonstrate our commitment to serving the public through unity and the shared strengths of each individual. Our service units, in collaboration with various corporate and local partners, organised a diverse range of activities, including a children's charity Cantonese opera gala, a service tour, an inclusive carnival, an art party, and a symphony concert. These events aimed to make connections both internally and externally, uniting diverse stakeholders for sharing and exchange, while also promoting our unwavering belief in the power of family and love, and contributing to the building of a harmonious and caring community.

This year, our rehabilitation services and environmental services have ushered in a new development with the opening of several new units. Sheung Kin House, a supported hostel located in Tseung Kwan O's LOHAS Park, will officially open this year, providing 31 places for people with disabilities. With the combined efforts of multidisciplinary service teams, the hostel not only features characteristics unique to the district where it is located but also enjoys a synergistic effect in terms of its services, allowing its residents to live a healthy life. Our "GREEN@COMMUNITY" recycling network has also seen further growth. We successfully bid on several service contracts from the Environmental Protection Department, including "GREEN@KAI YIP" and "GREEN@SHUN LEE" in Kwun Tong District, and "GREEN@TSZ CHING", "GREEN@TSZ MAN" and "GREEN@TSZ LOK" in Wong Tai Sin District. In addition to supporting community recycling, "GREEN@COMMUNITY" organised various environmental education and publicity activities to encourage citizens to adopt green living practices, thereby enhancing environmental awareness and community engagement.



To help people with disabilities adapt to community life and integrate into their community, the government has established 14 Integrated Community Rehabilitation Centres (ICRCs) across Hong Kong. The operation of our Integrated Community Rehabilitation Centre (Kowloon East) will be regularised this year. As one of the pioneers in this initiative, we are pleased to see that the effectiveness of this initiative has been recognised. To further improve service quality, we continue to align with the International Classification of Functioning, Disability and Health (ICF) framework. By applying innovative rehabilitation technologies, we will continue to support the needs of people with disabilities and their carers in their community lives.

According to statistics from the Social Welfare Department, child abuse cases in Hong Kong have been on the rise in recent years, with Kwun Tong District being one of the areas experiencing the highest number of child abuse incidents. With the implementation of the Mandatory Reporting of Child Abuse Ordinance on 20<sup>th</sup> January 2026, our Agency aims to promote positive child-rearing practices through early intervention. From the "Be with U" programme for families with young children, to the "Stormy Days" Parent Support Programme for families with adolescent children and the comprehensive "Pacing Your Child, Growing Together" Family Support Programme, our initiatives focus on the early detection and identification of problems. Through a range of services including prevention, counselling, and support, we help parents improve their communication skills with their children and strengthen their family relationships.

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Promoting youth development is one of the key tasks of the HKSAR government. Our Youth Services unit is dedicated to addressing social needs and promoting the healthy development of young people. Throughout the year, we collaborated with various sectors of society to support young people as they transition through their growth stages and face life's challenges with confidence. Last year, with the support of the Hong Kong Jockey Club Charities Trust and the Kadoorie Charitable Foundation, we utilised art as a communication platform to encourage young people to express their emotions and explore themselves through creative expression. At the same time, we provided training for teachers and parents to strengthen the identification of and support for students undergoing emotional distress. We also collaborated with the Social Welfare Department's Kwun Tong District Welfare Office and other service agencies to co-organise the "Joyful Notes" Youth Mental Health Promotion Programme, enhancing public awareness of mental health through music and community performances.

The latest Policy Address states that by 2046, people aged 65 and above in Hong Kong will account for 36% of the total population. To align with the government's policy of "ageing in place as the core, with institutional care as back-up", our Agency has proactively identified and supported hidden elderly individuals living alone by launching the "Warm Connect – Elderly Post-Discharge Transitional Support Programme" to fill the service gap after their discharge from hospital, assess and address home crises, and assist them in transitioning to regular service support. We also focus on the daily health and living needs of our elders, launching several service programmes to assist them in achieving self-management and improving their health. These include the Jockey Club E-Generation: Impact Extension Project for Chronic Knee Pain Management under our Active Ageing Services and the CFSC "ICOPE" Comprehensive Health Assessment Services under our Primary Health Care Services. Through cross-service and medical-social collaborations, starting from primary healthcare, we are helping our elders to improve their health and maintain their mobility in the community, thereby reducing the long-term burden on the healthcare system.

With the gradual relaxation of social restrictions on dying-in-place and the implementation of amendments to the Coroners Ordinance and the Births and Deaths Registration Ordinance on 3<sup>rd</sup> June 2024, our Agency has responded to these policy changes. Our residential care homes are intensifying their efforts to provide end-of-life care and dying-in-place services for residents, enabling them to complete their life journeys peacefully in a familiar setting. This initiative has received positive support from family members and will be expanded to other residential care homes in the community.

Global attention to sustainable development continues to grow, with environmental, social, and governance (ESG) becoming a key area of focus for all sectors. Emphasising the importance of building an inclusive society, social inclusion plays a crucial role within the ESG framework. Our Agency is committed to building a caring and inclusive society. To address the lack of employment support and training for people with disabilities, Tsui Fung Co-production Centre's "Inclusive College" aims to promote the development of people with disabilities and community inclusion. The programme specifically provides training in professional skills for people with disabilities, enhancing their diverse abilities. By connecting different community stakeholders and building bridges, the programme prepares people with disabilities for future employment and participation in society.

As the integration and development of the Guangdong-Hong Kong-Macao Greater Bay Area accelerates, the demand for cross-border social service collaborations is increasing. Our Agency continues to support our colleagues in participating in the "Connecting Hearts" Exchange Tours, which provide insights into the development of social welfare services in various provinces and cities across the Mainland. At the same time, we are promoting closer collaborations between our team and Mainland organisations. This year, we established the "Mainland Service Development" unit to coordinate service developments, collaborations, exchange and policy research related to the Mainland. Through visits to Mainland elderly care centres, as well as participation in industry expos to engage with Mainland industry players, collaborations with Mainland social welfare organisations and other activities, we are enabling our colleagues and service users to participate and gain a greater understanding, while gradually building a cross-border service network and preparing for future service developments.

In the face of increasingly complex social issues, promoting solidarity and collaboration is the overarching direction of future social services. We will continue to integrate the strategy of the government and our stakeholders into our services, leveraging our professional strengths and serving as a bridge to connect parties both internally and externally, while developing more people-centred and holistic support and care services. I am grateful for the courageous team members within the Christian Family Service Centre family who are innovating and striving for change as they serve the public with sincerity and dedication. I also sincerely thank all the government departments, the Hong Kong Jockey Club, the Community Chest of Hong Kong, various charitable foundations, donors, various organisations, stakeholders, volunteers, and service users for their support in jointly embracing the spirit of "One Family · One for Many". Looking ahead, we will remain committed to our responsibilities while continuously providing high-quality and innovative services to meet social needs, thereby laying a solid foundation for improving people's livelihoods and enhancing citizens' sense of well-being.



Rev. Daniel Li Yat-shing  
Chairman